

Transit Chief – Operations, Base Chief

When assigned to **Operations**, Transit Chiefs will:

- Transit Chiefs in Operations are responsible for supervising, developing, and directing the work of first line supervisors and up to 150 transit operators as well as management support of a working transit base. They exhibit positive leadership and role modeling to encourage and support staff while managing employee performance.
- Transit Chiefs interpret labor contract provisions in support of supervisory role, including grievance resolution, establishing and developing collaborative relationships with Union leadership, and assist in labor negotiations and contract changes as needed.
- Transit Chiefs are responsible for investigations into employee misconduct, including customer complaints.
- In addition Transit chiefs also work hard to develop collaborative relationships both within Operations and throughout Transit and King County.
- Our Transit Chiefs are committed to the future of this organization, and as a part of that commitment, will participate in the selection of first line supervisor staff and transit operators, ensuring a well-qualified diverse workforce to continue providing much needed transportation to the citizens of King County.
- Transit Chiefs play an integral role in supporting safety and security in Operations, including coordinating and advising safety and security committees and making recommendations to management.
- In our efforts to continuously improve our service, Transit Chiefs identify and participate in process improvement and continuing improvement efforts.
- Transit Chiefs will act as Superintendent when assigned and will perform other job duties as necessary.

In addition to the shared competencies for the Transit Chief role, when assigned to **Operations Transit Chiefs must demonstrate the following additional minimum qualifications:**

- Three years of increasingly responsible experience relative to the Transit Chief position, including at least two years in a supervisory or lead capacity.
- The most competitive applicants will possess skill in supervising, leading, selecting, and coaching a highly talented employee group, recognize the importance of building relationships and trust with employees, and be excited and motivated to manage our diverse employee team.
- Well-qualified applicants will possess critical thinking skills, particularly as they related to emergency management, workforce planning, and process and continuous improvement.

Or any combination of knowledge, skills, and abilities that demonstrate the capacity to successfully complete the job duties listed above.